



CUSTOMER SERVICE WARRANTY CARD

This card is null & void if you fail to Follow & Practice the
Terms and Conditions Below

TO BE THE BEST YOU ARE:

- 1) UNDERSTANDING - Customer Service is not what you think...
but what the customer thinks.
- 2) CREATIVE - Customer Service is DOING MORE for
the customer than the customer expects.
- 3) NICE - Realize the customer may not always be right,
but they are in charge.

CUSTOMER SERVICE IS: ASKING NOT TELLING; LISTENING NOT TALKING

“People Buy From People”